
Boundless
Outdoors
FAQ

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Are phones allowed?
We recommend to our groups that children do not bring phones. (The signal is very poor). Our aim is to bring people together outdoors away from technology

What if my child feels homesick?
Our instructors are experienced in supporting children away from home. School staff always remain on site.

My child is anxious can we come and look around the centre pre visit?
It's ok for children and parents to feel anxious about staying away from home. If you would like to come and look around the centre please talk to your school and we will be happy to accommodate a visit.

Are dietary needs catered for?
Yes – we prepare food on site and can accommodate most requirements. Our cooks are happy to talk through any requirements you may have.

Is the site secure?
Yes. Both centres are private grounds and have cctv.

Is there overnight duty staff?
Yes. All our school groups have a Boundless member of staff present on site overnight to add extra piece of mind .

Will teachers and school staff stay onsite overnight?
Yes. Teachers and school staff have dedicated accommodation in the same block as the children.

Will boys and girls be separated?
During the day, activity groups are a mix of boys and girls. For sleeping arrangements, boys and girls will be in separate rooms within the same block so that they can mix and play during the evening activities.

What safeguarding processes do your staff complete?
All our staff go through a requirement process and have to complete enhanced DBS and reference checks.

What happens in bad weather conditions?
We ensure that safety comes first, but we teach the children to enjoy the outdoors no matter the weather!

Will my child be forced to do something they don't like?
No. Our trained instructors work with the groups to make sure every child achieves the most they can. We work on a challenge by choice mentality.

What if there's an emergency at home?
You can contact the school or the centres directly, and we will transfer the message as fast as possible, even out of hours?

Do we need to send pocket money?
We have a small souvenir shop on site. We recommend children bring no more than £10.

Are midnight feast allowed?
We will make sure your child has enough food when they stay. We ask that you don't send children with midnight feast or sweets.